



## **A Guide to Understanding the Billing Process**

At Methodist, our goal is to provide you with excellent care during your cancer journey. Hospital bills and insurance claims may be the last thing you or your loved ones want to deal with while you are coping with cancer. That's why Methodist Estabrook Cancer Center (MECC) has Patient Financial Counselors committed to helping you throughout your care.

The Patient Financial Counselors at Methodist Hospital and MECC will help you understand the billing process so you can focus on your treatment.

### **Types of Charges**

#### **Professional (Physician) Fee**

- Fee for the time the doctor spends with you during the office visit and reading or interpreting the results of lab, imaging or other tests.

#### **Facility Fee**

- Fee for services provided in the hospital-based outpatient clinic. This includes use of its facilities, non-physician staff and supplies.

#### **Pathology Fee**

- Methodist Hospital pathologists provide a consultation on all pathology not performed at Methodist Hospital. The slides and pathology reports are required to identify potential discrepancies in the diagnosis.

Your charges may be billed separately.

Our Patient Financial Counselors are available to answer questions you may have about your bill and patient statement at (402)-354-4230 Monday–Friday 8 a.m. – 4:30 p.m. Representatives are also available to meet with you in person upon request.